



**CASE NAME:** Shambhu Kumar

**STATE:** West Bengal

**COLLEGE NAME:** national institute for the orthapadicly hadicaped

**COMPLAINT NO.:** WB-1032

## **COMPLAINT LOG HISTORY**

10 Months, 22 Days Later

**DATE:** 2014-12-15 17:04:01

**TITLE:** Closed after repeatedly failing to contact the victim

10 Months, 22 Days Later

**DATE:** 2014-12-15 17:02:58

**TITLE:** Email sent to victim for closure confirm

10 Months, 20 Days Later

**DATE:** 2014-12-13 13:42:41

**TITLE:** Email sent to victim for closure confirm

10 Months, 19 Days Later

**DATE:** 2014-12-13 10:40:17

**TITLE:** Email sent to victim for closure confirm

10 Months, 19 Days Later

**DATE:** 2014-12-12 15:37:02

**TITLE:** Email sent to victim for closure confirm

10 Months, 13 Days Later

**DATE:** 2014-12-06 14:17:17

**TITLE:** Pending closure waiting for student confirmation

10 Months, 13 Days Later

**DATE:** 2014-12-06 14:17:14

**TITLE:** NATURE OF COMPLAINT ASSIGNED

10 Months, 13 Days Later

**DATE:** 2014-12-06 14:17:02

**TITLE:** Supervisor comments

10 Months, 13 Days Later

**DATE:** 2014-12-06 13:57:36

**TITLE:** Supervisor comments

10 Months, 13 Days Later

**DATE:** 2014-12-06 13:43:07

**TITLE:** Phoned the victim

10 Months, 11 Days Later

**DATE:** 2014-12-05 12:00:34

**TITLE:** Complaint Sent Back To CC

10 Months, 11 Days Later

**DATE:** 2014-12-05 11:59:37

**TITLE:** Monitoring Agency Comments

10 Months, 10 Days Later

**DATE:** 2014-12-03 13:50:59

**TITLE:** Complaint Sent Back To Monitoring Agency

10 Months, 10 Days Later

**DATE:** 2014-12-03 13:50:35

**TITLE:** UGC Note

2 Months, 26 Days Later

**DATE:** 2014-04-19 11:58:25

**TITLE:** Response from the relative

2 Months, 26 Days Later

**DATE:** 2014-04-19 09:52:19

**TITLE:** Response from the relative

2 Months, 26 Days Later

**DATE:** 2014-04-18 13:43:54

**TITLE:** Response from the guardian

2 Months, 26 Days Later

**DATE:** 2014-04-18 12:58:49

**TITLE:** Response from the guardian

2 Months, 24 Days Later

**DATE:** 2014-04-16 13:01:50

**TITLE:** Complaint Transferred To Regulatory Authority

2 Months, 23 Days Later

**DATE:** 2014-04-15 14:02:34

**TITLE:** PENDING CONFIRMATION SENT TO REGULATORY AUTHORITY

2 Months, 23 Days Later

**DATE:** 2014-04-15 14:01:51

**TITLE:** Monitoring Agency Comments

2 Months, 16 Days Later

**DATE:** 2014-04-08 12:26:17

**TITLE:** Complaint transferred to monitoring agency

2 Months, 16 Days Later

**DATE:** 2014-04-08 12:26:12

**TITLE:** Supervisor comments

2 Months, 15 Days Later

**DATE:** 2014-04-08 12:03:40

**TITLE:** Phoned the victim

2 Months, 15 Days Later

**DATE:** 2014-04-08 10:31:52

**TITLE:** Email Allocated

2 Months, 12 Days Later

**DATE:** 2014-04-04 13:50:53

**TITLE:** Email sent to dean

2 Months, 12 Days Later

**DATE:** 2014-04-04 13:27:42

**TITLE:** Phoned the dean

2 Months, 11 Days Later

**DATE:** 2014-04-03 12:20:01

**TITLE:** Phoned the dean

2 Months, 10 Days Later

**DATE:** 2014-04-03 12:01:00

**TITLE:** Phoned the victim's relative

2 Months, 10 Days Later

**DATE:** 2014-04-03 11:51:57

**TITLE:** Phoned the victim

2 Months, 9 Days Later

**DATE:** 2014-04-02 10:59:08

**TITLE:** Phoned the victim

2 Months, 2 Days Later

**DATE:** 2014-03-26 11:07:49

**TITLE:** Wrong allocation

2 Months, 1 Day Later

**DATE:** 2014-03-24 14:35:32

**TITLE:** Phoned the victim's relative

2 Months, 1 Day Later

**DATE:** 2014-03-24 14:35:02

**TITLE:** Phoned the victim

1 Month, 18 Days Later

**DATE:** 2014-03-13 17:27:11

**TITLE:** Email Allocated

1 Month, 12 Days Later

**DATE:** 2014-03-07 16:16:14

**TITLE:** Email Allocated

1 Month, 9 Days Later

**DATE:** 2014-03-04 14:05:47

**TITLE:** Email Allocated

1 Month, 3 Days Later

**DATE:** 2014-02-27 12:00:51

**TITLE:** PHONED

1 Month, 3 Days Later

**DATE:** 2014-02-27 10:19:17

**TITLE:** EMAIL RECEIVED

1 Month, 22 Hours Later

**DATE:** 2014-02-24 10:33:38

**TITLE:** EMAIL RECEIVED

30 Days, 18 Minutes Later

**DATE:** 2014-02-22 12:35:40

**TITLE:** EMAIL SENT

30 Days, 7 Minutes Later

**DATE:** 2014-02-22 12:24:12

**TITLE:** PHONED

22 Days, 22 Hours Later

**DATE:** 2014-02-15 10:33:51

**TITLE:** COMPLAINT REACTIVATED ON PHONE

15 Days, 2 Hours Later

**DATE:** 2014-02-07 15:15:16

**TITLE:** EMAIL RECEIVED

15 Days, 2 Hours Later

**DATE:** 2014-02-07 14:43:35

**TITLE:** EMAIL RECEIVED

14 Days, 5 Hours Later

**DATE:** 2014-02-06 17:39:20

**TITLE:** STUDENT CONFIRMS CLOSURE

14 Days, 5 Hours Later

**DATE:** 2014-02-06 17:25:47

**TITLE:** PENDING CLOSURE WAITING FOR STUDENT CONFIRMATION

14 Days, 5 Hours Later

**DATE:** 2014-02-06 17:23:57

**TITLE:** PHONED

14 Days, 3 Hours Later

**DATE:** 2014-02-06 16:02:04

**TITLE:** COMPLAINT SENT BACK TO CALL CENTRE

14 Days, 3 Hours Later

**DATE:** 2014-02-06 16:01:49

**TITLE:** MONITORING AGENCY COMMENTS

13 Days, 23 Hours Later

**DATE:** 2014-02-06 11:59:00

**TITLE:** COMPLAINT TRANSFERRED TO MONITORING AGENCY

13 Days, 23 Hours Later

**DATE:** 2014-02-06 11:18:47

**TITLE:** PHONED

13 Days, 22 Hours Later

**DATE:** 2014-02-06 10:32:12

**TITLE:** SUPERVISOR'S COMMENTS

13 Days, 22 Hours Later

**DATE:** 2014-02-06 10:29:43

**TITLE:** PHONED

13 Days, 3 Hours Later

**DATE:** 2014-02-05 16:12:41

**TITLE:** EMAIL RECEIVED

12 Days, 26 Minutes Later

**DATE:** 2014-02-04 12:42:58

**TITLE:** EMAIL SENT

12 Days, 16 Minutes Later

**DATE:** 2014-02-04 12:33:28

**TITLE:** PHONED

11 Days, 28 Minutes Later

**DATE:** 2014-02-03 12:45:05

**TITLE:** PHONED

8 Days, 2 Hours Later

**DATE:** 2014-01-31 15:00:11

**TITLE:** EMAIL RECEIVED

8 Days, 2 Hours Later

**DATE:** 2014-01-31 14:39:39

**TITLE:** PHONED

3 Days, 23 Hours Later

**DATE:** 2014-01-27 11:42:02

**TITLE:** PHONED

22 Hours, 22 Minutes Later

**DATE:** 2014-01-24 10:39:36

**TITLE:** EMAIL RECEIVED

22 Hours, 18 Minutes Later

**DATE:** 2014-01-24 10:35:00

**TITLE:** EMAIL RECEIVED

1 Hour, 43 Minutes Later

**DATE:** 2014-01-23 14:00:20

**TITLE:** EMAIL SENT

1 Hour, 35 Minutes Later

**DATE:** 2014-01-23 13:52:23

**TITLE:** PHONED

1 Hour, 30 Minutes Later

**DATE:** 2014-01-23 13:47:28

**TITLE:** PHONED

1 Hour, 17 Minutes Later

**DATE:** 2014-01-23 13:33:59

**TITLE:** PHONED

44 Minutes, 23 Seconds Later

**DATE:** 2014-01-23 13:01:20

**TITLE:** PHONED

**DATE:** 2014-01-23 12:16:57

**TITLE:** BASIC COMPLAINT DETAILS