



**CASE NAME:** Old\_Case738

**STATE:** West Bengal

**COLLEGE NAME:** Bengal Institute of Technology and Management (BITM) - Bolpur - Birbhum

**COMPLAINT NO.:** WB-738

## **COMPLAINT LOG HISTORY**

22 Days, 12 Hours Later

**DATE:** 2013-09-27 09:56:17

**TITLE:** STUDENT CONFIRMS CLOSURE

22 Days, 12 Hours Later

**DATE:** 2013-09-27 09:50:45

**TITLE:** PENDING CLOSURE WAITING FOR STUDENT CONFIRMATION

22 Days, 12 Hours Later

**DATE:** 2013-09-27 09:50:14

**TITLE:** SUPERVISOR'S COMMENTS

22 Days, 12 Hours Later

**DATE:** 2013-09-27 09:49:35

**TITLE:** PHONED

22 Days, 30 Minutes Later

**DATE:** 2013-09-26 21:28:12

**TITLE:** COMPLAINT SENT BACK TO CALL CENTRE

22 Days, 30 Minutes Later

**DATE:** 2013-09-26 21:27:58

**TITLE:** MONITORING AGENCY COMMENTS

21 Days, 17 Hours Later

**DATE:** 2013-09-26 14:20:41

**TITLE:** COMPLAINT TRANSFERRED TO MONITORING AGENCY

21 Days, 17 Hours Later

**DATE:** 2013-09-26 14:19:51

**TITLE:** SUPERVISOR'S COMMENTS

21 Days, 17 Hours Later

**DATE:** 2013-09-26 14:17:38

**TITLE:** PHONED

19 Days, 14 Hours Later

**DATE:** 2013-09-24 11:02:02

**TITLE:** SMS SENT

18 Days, 14 Hours Later

**DATE:** 2013-09-23 11:27:19

**TITLE:** PHONED

11 Days, 19 Hours Later

**DATE:** 2013-09-16 16:26:37

**TITLE:** PHONED

9 Days, 19 Hours Later

**DATE:** 2013-09-14 16:27:00

**TITLE:** PHONED

9 Days, 16 Hours Later

**DATE:** 2013-09-14 13:03:00

**TITLE:** EMAIL RECEIVED

6 Days, 17 Hours Later

**DATE:** 2013-09-11 14:05:38

**TITLE:** SMS SENT

6 Days, 17 Hours Later

**DATE:** 2013-09-11 13:58:19

**TITLE:** PHONED

14 Hours, 44 Minutes Later

**DATE:** 2013-09-05 11:41:32

**TITLE:** PHONED

12 Hours, 31 Minutes Later

**DATE:** 2013-09-05 09:28:33

**TITLE:** EMAIL SENT

11 Hours, 57 Minutes Later

**DATE:** 2013-09-05 08:55:05

**TITLE:** PHONED

11 Hours, 39 Minutes Later

**DATE:** 2013-09-05 08:36:28

**TITLE:** PHONED

1 Hour, 8 Minutes Later

**DATE:** 2013-09-04 22:05:51

**TITLE:** EMAIL SENT

33 Minutes, 8 Seconds Later

**DATE:** 2013-09-04 21:30:22

**TITLE:** PHONED

28 Minutes, 15 Seconds Later

**DATE:** 2013-09-04 21:25:29

**TITLE:** PHONED

**DATE:** 2013-09-04 20:57:14

**TITLE:** BASIC COMPLAINT DETAILS