



**CASE NAME:** Old\_Case1001

**STATE:** West Bengal

**COLLEGE NAME:** JADAVPUR UNIVERSITY KOLKATA

**COMPLAINT NO.:** WB-1001

## **COMPLAINT LOG HISTORY**

1 Month, 28 Days Later

**DATE:** 2014-02-13 16:20:11

**TITLE:** EMAIL RECEIVED

1 Month, 26 Days Later

**DATE:** 2014-02-12 10:20:25

**TITLE:** STUDENT CONFIRMS CLOSURE

1 Month, 25 Days Later

**DATE:** 2014-02-10 12:52:29

**TITLE:** PENDING CLOSURE WAITING FOR STUDENT CONFIRMATION

1 Month, 25 Days Later

**DATE:** 2014-02-10 12:50:01

**TITLE:** SUPERVISOR'S COMMENTS

1 Month, 23 Days Later

**DATE:** 2014-02-08 13:24:27

**TITLE:** COMPLAINT SENT BACK TO CALL CENTRE

1 Month, 23 Days Later

**DATE:** 2014-02-08 13:24:05

**TITLE:** MONITORING AGENCY COMMENTS

1 Month, 22 Days Later

**DATE:** 2014-02-08 10:21:49

**TITLE:** COMPLAINT TRANSFERRED TO MONITORING AGENCY

1 Month, 22 Days Later

**DATE:** 2014-02-08 10:21:08

**TITLE:** SUPERVISOR'S COMMENTS

1 Month, 20 Days Later

**DATE:** 2014-02-05 12:03:17

**TITLE:** EMAIL SENT

1 Month, 17 Days Later

**DATE:** 2014-02-03 11:01:40

**TITLE:** EMAIL SENT

1 Month, 11 Days Later

**DATE:** 2014-01-27 13:57:50

**TITLE:** EMAIL SENT

1 Month, 11 Days Later

**DATE:** 2014-01-27 12:08:24

**TITLE:** EMAIL RECEIVED

1 Month, 4 Days Later

**DATE:** 2014-01-20 15:05:05

**TITLE:** PHONED

1 Month, 1 Day Later

**DATE:** 2014-01-17 12:53:39

**TITLE:** PHONED

27 Days, 23 Hours Later

**DATE:** 2014-01-13 11:11:05

**TITLE:** EMAIL RECEIVED

24 Days, 23 Hours Later

**DATE:** 2014-01-10 10:46:53

**TITLE:** PHONED

23 Days, 36 Minutes Later

**DATE:** 2014-01-08 11:51:18

**TITLE:** EMAIL SENT

23 Days, 32 Minutes Later

**DATE:** 2014-01-08 11:47:14

**TITLE:** PHONED

17 Days, 1 Hour Later

**DATE:** 2014-01-02 12:52:35

**TITLE:** PHONED

5 Days, 1 Hour Later

**DATE:** 2013-12-21 12:29:05

**TITLE:** PHONED

23 Hours, 15 Minutes Later

**DATE:** 2013-12-17 10:30:10

**TITLE:** PHONED

36 Minutes, 44 Seconds Later

**DATE:** 2013-12-16 11:51:39

**TITLE:** EMAIL SENT

31 Minutes, 17 Seconds Later

**DATE:** 2013-12-16 11:46:12

**TITLE:** PHONED

25 Minutes, 42 Seconds Later

**DATE:** 2013-12-16 11:40:37

**TITLE:** PHONED

21 Minutes, 33 Seconds Later

**DATE:** 2013-12-16 11:36:28

**TITLE:** PHONED

14 Minutes, 44 Seconds Later

**DATE:** 2013-12-16 11:29:39

**TITLE:** PHONED

2 Minutes, 54 Seconds Later

**DATE:** 2013-12-16 11:17:49

**TITLE:** PHONED

**DATE:** 2013-12-16 11:14:55

**TITLE:** BASIC COMPLAINT DETAILS