



**CASE NAME:** Old\_Case724

**STATE:** West Bengal

**COLLEGE NAME:** Patharpratima Mahavidyalaya

**COMPLAINT NO.:** WB-724

## **COMPLAINT LOG HISTORY**

23 Days, 18 Hours Later

**DATE:** 2013-09-26 14:00:41

**TITLE:** STUDENT CONFIRMS CLOSURE

23 Days, 18 Hours Later

**DATE:** 2013-09-26 13:52:43

**TITLE:** PENDING CLOSURE WAITING FOR STUDENT CONFIRMATION

23 Days, 18 Hours Later

**DATE:** 2013-09-26 13:47:52

**TITLE:** PHONED

23 Days, 17 Hours Later

**DATE:** 2013-09-26 13:05:08

**TITLE:** COMPLAINT SENT BACK TO CALL CENTRE

23 Days, 17 Hours Later

**DATE:** 2013-09-26 13:04:03

**TITLE:** MONITORING AGENCY COMMENTS

22 Days, 3 Hours Later

**DATE:** 2013-09-24 23:28:12

**TITLE:** EMAIL SENT

21 Days, 17 Hours Later

**DATE:** 2013-09-24 12:44:17

**TITLE:** COMPLAINT TRANSFERRED TO MONITORING AGENCY

21 Days, 17 Hours Later

**DATE:** 2013-09-24 12:43:02

**TITLE:** SUPERVISOR'S COMMENTS

20 Days, 20 Hours Later

**DATE:** 2013-09-23 15:33:49

**TITLE:** EMAIL RECEIVED

20 Days, 19 Hours Later

**DATE:** 2013-09-23 15:02:25

**TITLE:** EMAIL RECEIVED

20 Days, 14 Hours Later

**DATE:** 2013-09-23 10:15:48

**TITLE:** SMS SENT

20 Days, 14 Hours Later

**DATE:** 2013-09-23 10:10:25

**TITLE:** PHONED

17 Days, 18 Hours Later

**DATE:** 2013-09-20 14:29:42

**TITLE:** PHONED

17 Days, 18 Hours Later

**DATE:** 2013-09-20 14:24:54

**TITLE:** PHONED

14 Days, 16 Hours Later

**DATE:** 2013-09-17 12:18:33

**TITLE:** PHONED

7 Days, 14 Hours Later

**DATE:** 2013-09-10 10:25:06

**TITLE:** PHONED

19 Hours, 10 Minutes Later

**DATE:** 2013-09-03 14:40:51

**TITLE:** EMAIL SENT

18 Hours, 54 Minutes Later

**DATE:** 2013-09-03 14:24:48

**TITLE:** PHONED

3 Hours, 1 Minute Later

**DATE:** 2013-09-02 22:31:50

**TITLE:** PHONED

1 Hour, 16 Minutes Later

**DATE:** 2013-09-02 20:46:35

**TITLE:** EMAIL SENT

56 Minutes, 15 Seconds Later

**DATE:** 2013-09-02 20:26:48

**TITLE:** SMS SENT

55 Minutes, 35 Seconds Later

**DATE:** 2013-09-02 20:26:08

**TITLE:** SMS SENT

52 Minutes, 16 Seconds Later

**DATE:** 2013-09-02 20:22:49

**TITLE:** PHONED

49 Minutes, 39 Seconds Later

**DATE:** 2013-09-02 20:20:12

**TITLE:** PHONED

46 Minutes, 42 Seconds Later

**DATE:** 2013-09-02 20:17:15

**TITLE:** PHONED

43 Minutes, 54 Seconds Later

**DATE:** 2013-09-02 20:14:27

**TITLE:** PHONED

5 Minutes, 26 Seconds Later

**DATE:** 2013-09-02 19:35:59

**TITLE:** PHONED

**DATE:** 2013-09-02 19:30:33

**TITLE:** BASIC COMPLAINT DETAILS