



**CASE NAME:** Old\_Case853

**STATE:** Jammu & Kashmir

**COLLEGE NAME:** SSM College of Engineering and Technology

**COMPLAINT NO.:** JK-853

## **COMPLAINT LOG HISTORY**

17 Days, 23 Hours Later

**DATE:** 2013-10-22 12:24:44

**TITLE:** STUDENT CONFIRMS CLOSURE

17 Days, 23 Hours Later

**DATE:** 2013-10-22 12:12:36

**TITLE:** PENDING CLOSURE WAITING FOR STUDENT CONFIRMATION

17 Days, 23 Hours Later

**DATE:** 2013-10-22 12:11:16

**TITLE:** SUPERVISOR'S COMMENTS

17 Days, 23 Hours Later

**DATE:** 2013-10-22 11:53:27

**TITLE:** COMPLAINT SENT BACK TO CALL CENTRE

17 Days, 23 Hours Later

**DATE:** 2013-10-22 11:53:04

**TITLE:** MONITORING AGENCY COMMENTS

17 Days, 22 Hours Later

**DATE:** 2013-10-22 10:48:04

**TITLE:** COMPLAINT TRANSFERRED TO MONITORING AGENCY

17 Days, 22 Hours Later

**DATE:** 2013-10-22 10:46:09

**TITLE:** SUPERVISOR'S COMMENTS

11 Days, 3 Minutes Later

**DATE:** 2013-10-15 12:28:11

**TITLE:** EMAIL SENT

5 Days, 21 Hours Later

**DATE:** 2013-10-10 10:10:22

**TITLE:** EMAIL SENT

5 Days, 21 Hours Later

**DATE:** 2013-10-10 10:07:03

**TITLE:** EMAIL SENT

1 Day, 6 Hours Later

**DATE:** 2013-10-05 18:51:27

**TITLE:** EMAIL RECEIVED

22 Hours, 21 Minutes Later

**DATE:** 2013-10-05 10:46:40

**TITLE:** EMAIL SENT

22 Hours, 19 Minutes Later

**DATE:** 2013-10-05 10:44:31

**TITLE:** PHONED

3 Hours, 17 Minutes Later

**DATE:** 2013-10-04 15:42:23

**TITLE:** SMS SENT

3 Hours, 14 Minutes Later

**DATE:** 2013-10-04 15:39:20

**TITLE:** EMAIL SENT

3 Hours, 10 Minutes Later

**DATE:** 2013-10-04 15:36:04

**TITLE:** PHONED

3 Hours, 9 Minutes Later

**DATE:** 2013-10-04 15:34:14

**TITLE:** PHONED

3 Hours, 7 Minutes Later

**DATE:** 2013-10-04 15:32:53

**TITLE:** PHONED

3 Hours, 6 Minutes Later

**DATE:** 2013-10-04 15:31:10

**TITLE:** PHONED

3 Hours, 4 Minutes Later

**DATE:** 2013-10-04 15:29:39

**TITLE:** PHONED

3 Hours, 2 Minutes Later

**DATE:** 2013-10-04 15:27:58

**TITLE:** PHONED

3 Hours, 1 Minute Later

**DATE:** 2013-10-04 15:26:07

**TITLE:** PHONED

**DATE:** 2013-10-04 12:25:06

**TITLE:** BASIC COMPLAINT DETAILS