



**CASE NAME:** LMN374

**STATE:** West Bengal

**COLLEGE NAME:** HERITAGE INSTITUTE OF TECHNOLOGY 126

**COMPLAINT NO.:** WB-2664

## **COMPLAINT LOG HISTORY**

3 Months, 22 Days Later

**DATE:** 2016-07-26 17:11:53

**TITLE:** STUDENT CONFIRMS CLOSURE THROUGH EMAIL

3 Months, 21 Days Later

**DATE:** 2016-07-25 12:12:42

**TITLE:** COMPLAINT SENT BACK TO CALL CENTER FOR CLOSE THE CASE

3 Months, 21 Days Later

**DATE:** 2016-07-25 12:09:55

**TITLE:** Monitoring Agency Comments

3 Months, 20 Days Later

**DATE:** 2016-07-24 16:00:23

**TITLE:** Complaint Transferred To Monitoring Agency For Further Action

3 Months, 20 Days Later

**DATE:** 2016-07-24 13:43:35

**TITLE:** EMAIL SENT TO VICTIM FOR CLOSURE CONFIRMATION

3 Months, 19 Days Later

**DATE:** 2016-07-23 15:51:44

**TITLE:** EMAIL SENT TO VICTIM FOR CLOSURE CONFIRMATION

3 Months, 15 Days Later

**DATE:** 2016-07-19 14:23:13

**TITLE:** Email sent to victim for closure confirm

3 Months, 13 Days Later

**DATE:** 2016-07-17 13:46:00

**TITLE:** Email sent to victim for closure confirm

3 Months, 11 Days Later

**DATE:** 2016-07-15 15:13:21

**TITLE:** Punishment details

3 Months, 9 Days Later

**DATE:** 2016-07-13 13:40:08

**TITLE:** Pending closure waiting for student confirmation

3 Months, 9 Days Later

**DATE:** 2016-07-13 13:24:37

**TITLE:** COMPLAINT SENT BACK TO CALL CENTER FOR CLOSE THE CASE

3 Months, 9 Days Later

**DATE:** 2016-07-13 13:23:24

**TITLE:** Monitoring Agency Comments

3 Months, 8 Days Later

**DATE:** 2016-07-12 13:49:30

**TITLE:** COMPLAINT SENT BACK TO MONITORING AGENCY

3 Months, 8 Days Later

**DATE:** 2016-07-12 13:43:59

**TITLE:** PHONED THE VICTIM

3 Months, 8 Days Later

**DATE:** 2016-07-12 13:41:46

**TITLE:** PHONED THE VICTIM

3 Months, 2 Hours Later

**DATE:** 2016-07-04 12:05:11

**TITLE:** INFORMATION PROVIDED BY COLLEGE

2 Months, 26 Days Later

**DATE:** 2016-06-30 10:23:30

**TITLE:** EMAIL SENT TO PRINCIPAL

2 Months, 12 Days Later

**DATE:** 2016-06-16 12:32:19

**TITLE:** COMPLAINT TRANSFERRED TO UGC FOR FURTHER ACTION

2 Months, 12 Days Later

**DATE:** 2016-06-16 12:30:40

**TITLE:** Monitoring Agency Comments

1 Month, 23 Days Later

**DATE:** 2016-05-27 20:34:04

**TITLE:** Email Sent To PRINCIPAL

1 Month, 23 Days Later

**DATE:** 2016-05-27 19:53:44

**TITLE:** Phoned The Victim

1 Month, 20 Days Later

**DATE:** 2016-05-24 16:26:55

**TITLE:** INFORMATION PROVIDED BY COLLEGE

1 Month, 15 Days Later

**DATE:** 2016-05-19 14:33:17

**TITLE:** INFORMATION PROVIDED BY COLLEGE

1 Month, 14 Days Later

**DATE:** 2016-05-18 14:11:04

**TITLE:** Email Sent To PRINCIPAL

28 Days, 3 Hours Later

**DATE:** 2016-05-02 13:45:33

**TITLE:** Complaint transferred to monitoring agency for further action

26 Days, 3 Hours Later

**DATE:** 2016-04-30 13:05:28

**TITLE:** Phoned the principal

24 Days, 9 Hours Later

**DATE:** 2016-04-28 19:22:05

**TITLE:** Phoned the principal

19 Days, 5 Hours Later

**DATE:** 2016-04-23 14:59:18

**TITLE:** Response from the victim

17 Days, 19 Minutes Later

**DATE:** 2016-04-21 10:13:27

**TITLE:** INFORMATION PROVIDED BY COLLEGE

14 Days, 21 Minutes Later

**DATE:** 2016-04-18 10:15:06

**TITLE:** Email sent to principal

10 Days, 1 Hour Later

**DATE:** 2016-04-14 11:44:50

**TITLE:** Supervisor comments

8 Days, 1 Hour Later

**DATE:** 2016-04-12 11:37:04

**TITLE:** Email sent to principal

6 Days, 52 Minutes Later

**DATE:** 2016-04-10 10:45:35

**TITLE:** Response from the victim

4 Days, 7 Hours Later

**DATE:** 2016-04-08 17:10:07

**TITLE:** Phoned the principal

4 Days, 6 Hours Later

**DATE:** 2016-04-08 16:26:02

**TITLE:** INFORMATION PROVIDED BY COLLEGE

4 Days, 3 Hours Later

**DATE:** 2016-04-08 13:04:53

**TITLE:** Email sent to principal

3 Days, 23 Hours Later

**DATE:** 2016-04-08 09:32:17

**TITLE:** Response from the victim

3 Days, 6 Hours Later

**DATE:** 2016-04-07 16:16:58

**TITLE:** Phoned the victim

3 Days, 4 Hours Later

**DATE:** 2016-04-07 14:08:58

**TITLE:** INFORMATION PROVIDED BY COLLEGE

3 Days, 3 Hours Later

**DATE:** 2016-04-07 13:04:32

**TITLE:** Response from the friend

1 Day, 2 Hours Later

**DATE:** 2016-04-05 11:55:12

**TITLE:** Phoned the principal

43 Minutes, 42 Seconds Later

**DATE:** 2016-04-04 10:37:10

**TITLE:** Email sent to principal

31 Minutes, 26 Seconds Later

**DATE:** 2016-04-04 10:24:54

**TITLE:** Phoned the police

28 Minutes, 5 Seconds Later

**DATE:** 2016-04-04 10:21:33

**TITLE:** Phoned the police

23 Minutes, 19 Seconds Later

**DATE:** 2016-04-04 10:16:47

**TITLE:** Phoned the vice chancellor

8 Minutes, 2 Seconds Later

**DATE:** 2016-04-04 10:01:30

**TITLE:** Phoned the principal

2 Minutes, 4 Seconds Later

**DATE:** 2016-04-04 09:55:32

**TITLE:** Phoned the victim

1 Minute, 19 Seconds Later

**DATE:** 2016-04-04 09:54:47

**TITLE:** NATURE OF COMPLAINT ASSIGNED

1 Minute, 11 Seconds Later

**DATE:** 2016-04-04 09:54:39

**TITLE:** Case name allotted

**DATE:** 2016-04-04 09:53:28

**TITLE:** BASIC COMPLAINT DETAILS