



**CASE NAME:** Old\_Case973

**STATE:** West Bengal

**COLLEGE NAME:** Eastern Institute for Integrated Learning In Management (EILM)

**COMPLAINT NO.:** WB-973

## **COMPLAINT LOG HISTORY**

1 Month, 12 Days Later

**DATE:** 2014-01-10 10:21:48

**TITLE:** STUDENT CONFIRMS CLOSURE

1 Month, 12 Days Later

**DATE:** 2014-01-10 10:00:46

**TITLE:** PENDING CLOSURE WAITING FOR STUDENT CONFIRMATION

1 Month, 12 Days Later

**DATE:** 2014-01-10 09:59:09

**TITLE:** PHONED

1 Month, 11 Days Later

**DATE:** 2014-01-09 12:02:21

**TITLE:** COMPLAINT SENT BACK TO CALL CENTRE

1 Month, 11 Days Later

**DATE:** 2014-01-09 12:02:03

**TITLE:** MONITORING AGENCY COMMENTS

1 Month, 11 Days Later

**DATE:** 2014-01-09 12:02:01

**TITLE:** MONITORING AGENCY COMMENTS

1 Month, 9 Days Later

**DATE:** 2014-01-07 14:19:54

**TITLE:** COMPLAINT TRANSFERRED TO MONITORING AGENCY

1 Month, 8 Days Later

**DATE:** 2014-01-06 12:49:46

**TITLE:** SUPERVISOR'S COMMENTS

1 Month, 8 Days Later

**DATE:** 2014-01-06 12:45:51

**TITLE:** PHONED

1 Month, 8 Days Later

**DATE:** 2014-01-06 12:40:17

**TITLE:** PHONED

1 Month, 1 Day Later

**DATE:** 2013-12-30 15:04:10

**TITLE:** PHONED

26 Days, 11 Hours Later

**DATE:** 2013-12-25 10:38:14

**TITLE:** EMAIL RECEIVED

25 Days, 16 Hours Later

**DATE:** 2013-12-24 15:55:42

**TITLE:** PHONED

22 Days, 14 Hours Later

**DATE:** 2013-12-21 13:31:43

**TITLE:** EMAIL SENT

22 Days, 14 Hours Later

**DATE:** 2013-12-21 13:28:48

**TITLE:** PHONED

19 Days, 12 Hours Later

**DATE:** 2013-12-18 11:12:07

**TITLE:** SMS SENT

19 Days, 12 Hours Later

**DATE:** 2013-12-18 11:11:39

**TITLE:** SMS SENT

19 Days, 11 Hours Later

**DATE:** 2013-12-18 11:06:29

**TITLE:** PHONED

19 Days, 11 Hours Later

**DATE:** 2013-12-18 10:43:42

**TITLE:** EMAIL RECEIVED

18 Days, 11 Hours Later

**DATE:** 2013-12-17 10:49:40

**TITLE:** EMAIL SENT

18 Days, 11 Hours Later

**DATE:** 2013-12-17 10:45:59

**TITLE:** PHONED

18 Days, 11 Hours Later

**DATE:** 2013-12-17 10:42:57

**TITLE:** EMAIL SENT

18 Days, 11 Hours Later

**DATE:** 2013-12-17 10:38:57

**TITLE:** PHONED

14 Days, 11 Hours Later

**DATE:** 2013-12-13 10:45:43

**TITLE:** EMAIL SENT

6 Days, 12 Hours Later

**DATE:** 2013-12-05 11:41:55

**TITLE:** PHONED

6 Days, 11 Hours Later

**DATE:** 2013-12-05 11:02:40

**TITLE:** PHONED

4 Days, 10 Hours Later

**DATE:** 2013-12-03 09:24:57

**TITLE:** EMAIL RECEIVED

3 Days, 15 Hours Later

**DATE:** 2013-12-02 14:14:42

**TITLE:** EMAIL SENT

3 Days, 15 Hours Later

**DATE:** 2013-12-02 14:10:01

**TITLE:** PHONED

1 Day, 15 Hours Later

**DATE:** 2013-11-30 14:49:26

**TITLE:** EMAIL RECEIVED

11 Hours, 55 Minutes Later

**DATE:** 2013-11-29 11:02:29

**TITLE:** EMAIL SENT

11 Hours, 52 Minutes Later

**DATE:** 2013-11-29 10:59:23

**TITLE:** EMAIL SENT

11 Hours, 41 Minutes Later

**DATE:** 2013-11-29 10:47:48

**TITLE:** PHONED

11 Hours, 30 Minutes Later

**DATE:** 2013-11-29 10:37:33

**TITLE:** PHONED

11 Hours, 20 Minutes Later

**DATE:** 2013-11-29 10:27:31

**TITLE:** PHONED

11 Hours, 12 Minutes Later

**DATE:** 2013-11-29 10:19:32

**TITLE:** PHONED

11 Hours, 11 Minutes Later

**DATE:** 2013-11-29 10:17:40

**TITLE:** PHONED

36 Minutes, 37 Seconds Later

**DATE:** 2013-11-28 23:43:17

**TITLE:** SUPERVISOR'S COMMENTS

33 Minutes, 34 Seconds Later

**DATE:** 2013-11-28 23:40:14

**TITLE:** PHONED

3 Minutes, 12 Seconds Later

**DATE:** 2013-11-28 23:09:52

**TITLE:** PHONED

**DATE:** 2013-11-28 23:06:40

**TITLE:** BASIC COMPLAINT DETAILS