



**CASE NAME:** Old\_Case998

**STATE:** Maharashtra

**COLLEGE NAME:** National Institute of Virology

**COMPLAINT NO.:** MH-998

## **COMPLAINT LOG HISTORY**

20 Days, 19 Hours Later

**DATE:** 2014-01-04 10:25:30

**TITLE:** STUDENT CONFIRMS CLOSURE

20 Days, 19 Hours Later

**DATE:** 2014-01-04 10:18:08

**TITLE:** PENDING CLOSURE WAITING FOR STUDENT CONFIRMATION

20 Days, 19 Hours Later

**DATE:** 2014-01-04 10:17:09

**TITLE:** PHONED

20 Days, 4 Hours Later

**DATE:** 2014-01-03 19:27:45

**TITLE:** COMPLAINT SENT BACK TO CALL CENTRE

20 Days, 4 Hours Later

**DATE:** 2014-01-03 19:27:19

**TITLE:** MONITORING AGENCY COMMENTS

18 Days, 21 Hours Later

**DATE:** 2014-01-02 12:46:23

**TITLE:** COMPLAINT TRANSFERRED TO MONITORING AGENCY

15 Days, 22 Hours Later

**DATE:** 2013-12-30 13:10:45

**TITLE:** SUPERVISOR'S COMMENTS

15 Days, 21 Hours Later

**DATE:** 2013-12-30 12:32:35

**TITLE:** PHONED

10 Days, 3 Hours Later

**DATE:** 2013-12-24 18:28:10

**TITLE:** EMAIL RECEIVED

10 Days, 19 Minutes Later

**DATE:** 2013-12-24 15:15:07

**TITLE:** EMAIL SENT

10 Days, 14 Minutes Later

**DATE:** 2013-12-24 15:10:12

**TITLE:** PHONED

9 Days, 5 Hours Later

**DATE:** 2013-12-23 20:35:26

**TITLE:** EMAIL RECEIVED

8 Days, 23 Hours Later

**DATE:** 2013-12-23 14:29:53

**TITLE:** PHONED

5 Days, 23 Hours Later

**DATE:** 2013-12-20 14:31:09

**TITLE:** PHONED

3 Days, 1 Hour Later

**DATE:** 2013-12-17 15:58:11

**TITLE:** PHONED

2 Hours, 46 Minutes Later

**DATE:** 2013-12-14 17:42:06

**TITLE:** EMAIL SENT

2 Hours, 27 Minutes Later

**DATE:** 2013-12-14 17:23:08

**TITLE:** PHONED

1 Hour, 25 Minutes Later

**DATE:** 2013-12-14 16:21:36

**TITLE:** PHONED

39 Minutes, 31 Seconds Later

**DATE:** 2013-12-14 15:35:12

**TITLE:** PHONED

**DATE:** 2013-12-14 14:55:41

**TITLE:** BASIC COMPLAINT DETAILS