



**CASE NAME:** Old\_Case497

**STATE:** Uttar Pradesh

**COLLEGE NAME:** BANARAS HINDU UNIVERSITY BANARAS

**COMPLAINT NO.:** UP-497

## **COMPLAINT LOG HISTORY**

3 Months, 22 Days Later

**DATE:** 2013-09-03 12:45:39

**TITLE:** STUDENT CONFIRMS CLOSURE

3 Months, 22 Days Later

**DATE:** 2013-09-03 12:39:07

**TITLE:** PENDING CLOSURE WAITING FOR STUDENT CONFIRMATION

3 Months, 22 Days Later

**DATE:** 2013-09-03 12:37:54

**TITLE:** SUPERVISOR'S COMMENTS

3 Months, 21 Days Later

**DATE:** 2013-09-02 20:35:21

**TITLE:** COMPLAINT SENT BACK TO CALL CENTRE

3 Months, 21 Days Later

**DATE:** 2013-09-02 20:34:16

**TITLE:** MONITORING AGENCY COMMENTS

3 Months, 21 Days Later

**DATE:** 2013-09-02 20:32:13

**TITLE:** COMPLAINT SENT BACK TO MONITORING AGENCY

1 Month, 14 Days Later

**DATE:** 2013-06-26 20:53:01

**TITLE:** COMPLAINT TRANSFERRED TO UGC

1 Month, 14 Days Later

**DATE:** 2013-06-26 20:52:33

**TITLE:** EMAIL SENT

1 Month, 10 Days Later

**DATE:** 2013-06-22 13:47:20

**TITLE:** EMAIL RECEIVED

1 Month, 7 Days Later

**DATE:** 2013-06-19 15:13:32

**TITLE:** EMAIL SENT

1 Month, 5 Days Later

**DATE:** 2013-06-17 13:39:20

**TITLE:** COMPLAINT TRANSFERRED TO MONITORING AGENCY

1 Month, 5 Days Later

**DATE:** 2013-06-17 12:20:12

**TITLE:** PHONED

1 Month, 1 Day Later

**DATE:** 2013-06-13 10:56:12

**TITLE:** PHONED

28 Days, 10 Hours Later

**DATE:** 2013-06-09 09:45:21

**TITLE:** EMAIL RECEIVED

27 Days, 13 Hours Later

**DATE:** 2013-06-08 13:24:54

**TITLE:** PHONED

27 Days, 11 Hours Later

**DATE:** 2013-06-08 10:52:41

**TITLE:** PHONED

24 Days, 15 Hours Later

**DATE:** 2013-06-05 14:52:18

**TITLE:** EMAIL SENT

24 Days, 15 Hours Later

**DATE:** 2013-06-05 14:45:06

**TITLE:** PHONED

19 Days, 14 Hours Later

**DATE:** 2013-05-31 14:29:16

**TITLE:** PHONED

13 Days, 13 Hours Later

**DATE:** 2013-05-25 12:52:36

**TITLE:** SMS SENT

13 Days, 13 Hours Later

**DATE:** 2013-05-25 12:49:24

**TITLE:** EMAIL SENT

13 Days, 13 Hours Later

**DATE:** 2013-05-25 12:42:44

**TITLE:** PHONED

12 Days, 16 Hours Later

**DATE:** 2013-05-24 15:48:58

**TITLE:** PHONED

6 Days, 17 Hours Later

**DATE:** 2013-05-18 17:07:12

**TITLE:** EMAIL RECEIVED

6 Days, 14 Hours Later

**DATE:** 2013-05-18 13:53:10

**TITLE:** PHONED

1 Hour, 41 Minutes Later

**DATE:** 2013-05-12 01:22:56

**TITLE:** PHONE FROM THE VICTIM/COMPLAINANT

43 Minutes, 27 Seconds Later

**DATE:** 2013-05-12 00:25:04

**TITLE:** EMAIL SENT

39 Minutes, 31 Seconds Later

**DATE:** 2013-05-12 00:21:08

**TITLE:** PHONED

28 Minutes, 43 Seconds Later

**DATE:** 2013-05-12 00:10:20

**TITLE:** PHONED

25 Minutes, 19 Seconds Later

**DATE:** 2013-05-12 00:06:56

**TITLE:** PHONED

**DATE:** 2013-05-11 23:41:37

**TITLE:** BASIC COMPLAINT DETAILS